



UNIVERSITI MALAYSIA PAHANG
AL-SULTAN ABDULLAH

International Application Step-by-Step Guide (Mobility)

STEP 1	<h3>Pre-Arrival Arrangements</h3> <p>Upon receipt of your visa approval letter (eVAL) you are required to:</p> <ul style="list-style-type: none"> • Obtain Single Entry Visa (SEV). Contact the Embassy or Consular of Malaysia in your country to make an application; or apply online through Malaysia eVisa website: https://malaysiavisa.imi.gov.my/evisa/evisa.jsp • Inform university about arrival date to Malaysia in advance by emailing a Copy of the Flight Ticket minimum 7 days prior to arrival. • Enter Malaysia maximum 1 weeks prior to your course registration date. • Make sure to bring documents for registration days such as offer letter, passport, academic transcripts and certificates; • You are required to complete Malaysia Digital Arrival Card (MDAC) min 3 days prior to your intended date of travel. It is compulsory for all international students. https://imigresen-online.imi.gov.my/mdac/main
STEP 2	<h3>Post Arrival arrangement</h3> <ul style="list-style-type: none"> • <u>Airport:</u> <ul style="list-style-type: none"> ○ Make your way to the EMGS International Student Arrival Centre (ISAC) <div data-bbox="474 1124 1380 1663">  <p>INTERNATIONAL STUDENT ARRIVAL CENTRE (ISAC)</p> <p>The 1st in the World</p> <p>24/7 Service Centre for international students</p> <p>ISAC@ Kuala Lumpur International Airport Terminal 1 (KLIA T1) Arrival Hall in the main terminal building at Level 3, before the immigration clearance counters.</p> <p>(IMMIGRATION SPECIAL LANES for international students are available here)</p> <p>What we do?</p> <ul style="list-style-type: none"> • Assist for best welcoming experience • Immigration checklist assistance for international students • Reference point for international students </div> <div data-bbox="474 1697 1333 2034">  <p>ISAC@ Kuala Lumpur International Airport Terminal 2 (KLIA T2) Level 3A after the exit from the Skybridge. International students who arrive in Malaysia on Level 2 will be required to take the Passenger lifts to Level 3A.</p> <p>Contact No. ISAC: Scan the QR code (Whatsapp)</p> <p>+6013-222 7745</p> <p>STUDY IN MALAYSIA</p> </div>

- Students are advised to proceed to Immigration counter. You should present the following documents to the Immigration check-point at the airport to get your entry stamp:
 1. eVAL
 2. eVisa or SEV
 3. Offer letter
 4. Original passport
 5. MDAC
- Upon presenting the required documents, immigration will issue you with a Special Pass and you may proceed to collect your luggage from the carousel.
- For your information, UMPSA have airport pick-up service at KLIA. Students are required to inform earlier.

- Kindly report yourself to the Academic Services on the next working day of your arrival in Malaysia. Failure to report within time may cause your visa problem.
- Medical Check-Up: Students are required to undergo medical screening at the UMPSA panel clinic (Kuantan or Pekan, Pahang State) after report to Academic Services. A list of panel clinics is available below. The complete medical report will have to get verification from the UMPSA Medical Officer at the University Health Centre (PKU). The cost to undergo a health checkup at the relevant clinic/hospital is around **MYR260 to MYR307**.

Poliklinik Ar Razi Sri Mahkota Aman

Address : 1, Lrg Seri Mahkota Aman 3/1, Taman Seri Mahkota Aman, 26070 Kuantan

Phone : 09-548 6162

Operation Hours : Every day (8:00 am–10:00 pm)

Klinik Dr Halim & Nor

Address : 21 & 23, Lorong Mentiga 1, Taman Mentiga Jaya, Pekan, Pekan

Phone : 09-426 0026

Operation Hours :

Sunday	10 am–1 pm, 2–6 pm, 8–10 pm
Monday	8:30 am–1 pm, 2–6 pm, 8–10 pm
Tuesday	8:30 am–1 pm, 2–6 pm, 8–10 pm
Wednesday	8:30 am–1 pm, 2–6 pm, 8–10 pm
Thursday	8:30 am–1 pm, 2–6 pm, 8–10 pm
Friday	8:30 am–1 pm, 2:30–6 pm, 8–10 pm
Saturday	10 am–1 pm, 2–6 pm, 8–10 pm

STEP 3

Registration

For your smooth communication with UMPSA, kindly take note of the roles of each unit/centre:

- **Visa Unit, Academic Services** (visa@umpsa.edu.my): for all matters related to visa (SEV, eVAL, Student Pass etc.) and Immigration requirements. You may reply directly to our email(s) for any visa-related inquiries.
- **Centre for Academic Collaborations & Mobility (CACM)** (mobility@umpsa.edu.my): for mobility arrangements such as airport pickup, accommodation, academic schedules etc.

To avoid confusion and ensure all parties are informed, we kindly recommend that you include both CACM (mobility@umpsa.edu.my) and Visa Unit in the c.c. of all related correspondence with UMPSA.