



**UNIVERSITI MALAYSIA PAHANG  
AL-SULTAN ABDULLAH**

## International Application Step-by-Step Guide

<p><b>STEP 1</b></p>	<p><b>Pre-Arrival Arrangements</b></p> <p>Upon receipt of your visa approval letter (VAL) you are required to:</p> <ul style="list-style-type: none"> <li>• Obtain Single Entry Visa (SEV) - <b>[if required]</b>. Contact the Embassy or Consular of Malaysia in your country to make an application; or apply online through Malaysia eVisa website: <a href="https://malaysiavisa.imi.gov.my/evisa/evisa.jsp">https://malaysiavisa.imi.gov.my/evisa/evisa.jsp</a></li> <li>• Arrange your own accommodation in Malaysia prior to your activation as a UMPSA student;</li> <li>• Inform university about arrival date to Malaysia in advance by emailing a Copy of the Flight Ticket to the Visa Unit, Academic Services minimum <b>7 days</b> prior to arrival. Kindly be informed that students will be charges penalty for late arrival notification to Visa Unit.</li> <li>• Enter Malaysia maximum 1 weeks prior to your course registration date.</li> <li>• Make sure to bring documents for registration days such as offer letter, passport, academic transcripts and certificates;</li> <li>• You are required to complete Malaysia Digital Arrival Card (MDAC) min 3 days prior to your intended date of travel. It is compulsory for all international students. <a href="https://imigresen-online.imi.gov.my/mdac/main">https://imigresen-online.imi.gov.my/mdac/main</a></li> </ul>
<p><b>STEP 2</b></p>	<p><b>Post Arrival arrangement</b></p> <ul style="list-style-type: none"> <li>• <u>Airport:</u> <ul style="list-style-type: none"> <li>◦ Make your way to the <b>EMGS International Student Arrival Centre (ISAC)</b></li> </ul> </li> </ul> <div data-bbox="491 1227 1104 1301"> <p><b>INTERNATIONAL STUDENT ARRIVAL CENTRE (ISAC)</b></p> </div> <div data-bbox="507 1339 896 1384"> <p><b>The 1<sup>st</sup> in the World</b></p> </div> <div data-bbox="499 1413 922 1473"> <p><b>24/7 Service Centre for international students</b></p> </div> <div data-bbox="491 1507 930 1610"> <p><b>ISAC@</b> Kuala Lumpur International Airport Terminal 1 <b>(KLIA T1)</b> Arrival Hall in the main terminal building at Level 3, before the immigration clearance counters.</p> </div> <div data-bbox="491 1626 943 1641"> <p>(IMMIGRATION SPECIAL LANES for international students are available here)</p> </div> <div data-bbox="491 1700 946 1823"> <p><b>ISAC@</b> Kuala Lumpur International Airport Terminal 2 <b>(KLIA T2)</b> Level 3A after the exit from the Skybridge. International students who arrive in Malaysia on Level 2 will be required to take the Passenger lifts to Level 3A.</p> </div> <div data-bbox="483 1856 652 2029"> </div> <div data-bbox="665 1895 968 1984"> <p><b>Contact No. ISAC:</b> Scan the QR code (Whatsapp) <b>+6013-222 7745</b></p> </div> <div data-bbox="970 1317 1177 1348"> <p><b>What we do?</b></p> </div> <div data-bbox="970 1350 1324 1458"> <ul style="list-style-type: none"> <li>• Assist for best welcoming experience</li> <li>• Immigration checklist assistance for international students</li> <li>• Reference point for international students</li> </ul> </div> <div data-bbox="991 1453 1326 1664"> </div> <div data-bbox="991 1688 1326 1912"> </div> <div data-bbox="1158 1975 1345 2031"> <p><b>STUDY IN MALAYSIA</b></p> </div>

	<ul style="list-style-type: none"> <li>○ Students are advised to proceed to Immigration counter. You should present the following documents to the Immigration check-point at the airport to get your entry stamp: <ol style="list-style-type: none"> <li>1. eVAL</li> <li>2. eVisa or SEV</li> <li>3. Offer letter</li> <li>4. Original passport</li> <li>5. MDAC</li> </ol> </li> <li>○ Upon presenting the required documents, immigration will issue you with a Special Pass and you may proceed to collect your luggage from the carousel.</li> <li>○ For your information, UMPSA does not providing airport pick-up service at KLIA. Students are required to make their own arrangements to travel to UMPSA. Kindly refer <a href="https://maps.app.goo.gl/d5uM3f8BQWLXRtb98">https://maps.app.goo.gl/d5uM3f8BQWLXRtb98</a> for the guides to reach the UMPSA Gambang campus (for registration).</li> </ul> <ul style="list-style-type: none"> <li>● Kindly report yourself to the Academic Services on the next working day of your arrival in Malaysia (refer email for date of registration. Failure to report within time may cause your visa problem.</li> <li>● <u>Medical Check-Up</u>: Students are required to undergo medical screening at the UMPSA panel clinic (Kuantan or Pekan, Pahang State) after report to Academic Services. A list of panel clinics is available below. The complete medical report will have to get verification from the UMPSA Medical Officer at the University Health Centre (PKU). The cost to undergo a health checkup at the relevant clinic/hospital is around <b>MYR260 to MYR307</b>.</li> </ul> <p><b>Poliklinik Ar Razi Sri Mahkota Aman</b>  <b>Address</b> : 1, Lrg Seri Mahkota Aman 3/1, Taman Seri Mahkota Aman, 26070 Kuantan  <b>Phone</b> : 09-548 6162  <b>Operation Hours</b> : Every day (8:00 am–10:00 pm)</p> <p><b>Klinik Dr Halim &amp; Nor</b>  <b>Address</b> : 21 &amp; 23, Lorong Mentiga 1, Taman Mentiga Jaya, Pekan, Pekan  <b>Phone</b> : 09-426 0026  <b>Operation Hours</b> :</p> <table border="0"> <tr> <td>Sunday</td><td>10 am–1 pm, 2–6 pm, 8–10 pm</td></tr> <tr> <td>Monday</td><td>8:30 am–1 pm, 2–6 pm, 8–10 pm</td></tr> <tr> <td>Tuesday</td><td>8:30 am–1 pm, 2–6 pm, 8–10 pm</td></tr> <tr> <td>Wednesday</td><td>8:30 am–1 pm, 2–6 pm, 8–10 pm</td></tr> <tr> <td>Thursday</td><td>8:30 am–1 pm, 2–6 pm, 8–10 pm</td></tr> <tr> <td>Friday</td><td>8:30 am–1 pm, 2:30–6 pm, 8–10 pm</td></tr> <tr> <td>Saturday</td><td>10 am–1 pm, 2–6 pm, 8–10 pm</td></tr> </table>	Sunday	10 am–1 pm, 2–6 pm, 8–10 pm	Monday	8:30 am–1 pm, 2–6 pm, 8–10 pm	Tuesday	8:30 am–1 pm, 2–6 pm, 8–10 pm	Wednesday	8:30 am–1 pm, 2–6 pm, 8–10 pm	Thursday	8:30 am–1 pm, 2–6 pm, 8–10 pm	Friday	8:30 am–1 pm, 2:30–6 pm, 8–10 pm	Saturday	10 am–1 pm, 2–6 pm, 8–10 pm
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STEP 3	<p><b>Registration and Student Pass Endorsement</b></p> <ul style="list-style-type: none"> <li>• <b>(FOR POSTGRADUATE STUDENT)</b> Once you are verified healthy and fit to study, you are able to complete the registration process and begin your study. Please consult the Admission Centre via email at <a href="mailto:ips.admission@umpsa.edu.my">ips.admission@umpsa.edu.my</a>, or via phone call at +609-431 5024/5177 regarding your course registration and admission issues i.e. academic calendar (semester session), tuition-fee, documents to be prepared for registration, etc.</li> <li>• <b>(FOR UNDERGRADUATE STUDENT)</b> Once you are verified healthy and fit to study, you are able to complete the registration process and begin your study. Please consult the INTERNATIONAL INTAKE DIVISION via email at <a href="mailto:admission@umpsa.edu.my">admission@umpsa.edu.my</a>, or via phone call at +609-431 5060/6923 regarding your course registration and admission issues i.e. academic calendar (semester session), tuition-fee, documents to be prepared for registration, etc</li> <li>• <b>(FOR PIE STUDENT)</b> Once you are verified healthy and fit to study, you are able to complete the registration process and begin your study. Please consult the Centre for Modern Language, UMPSA Gambang Campus. Contact person: Ms. Suhardiliana Bt Sahar at (<a href="mailto:liana@umpsa.edu.my">liana@umpsa.edu.my</a> /+60179604696) regarding your course registration and admission issues i.e. academic calendar (semester session), tuition-fee, documents to be prepared for registration, etc.</li> <li>• <b>Obtaining Student Visa Sticker:</b> Upon successful completion of medical check-up, you'll be notified to submit your passport to Visa Unit, Academic Services for the student sticker.</li> <li>• <b>If you intend to live on campus throughout your studies, UMPSA provides various accommodation facilities to students at the Pekan and Gambang campuses. For the following accommodation facilities are provided:</b> <ol style="list-style-type: none"> <li>1. <b>Gambang campus:</b> <ul style="list-style-type: none"> <li>➤ Student Residence 1 (<b>FEMALE ONLY</b>) single students, twin sharing</li> <li>➤ Student Residence 2 (<b>MALE/ FEMALE WITH FAMILY</b>) - postgraduate only</li> <li>➤ Student Residence 4 (<b>MALE ONLY</b>) – single students, twin sharing</li> </ul> </li> <li>2. <b>Pekan campus:</b> <ul style="list-style-type: none"> <li>➤ Student Residence 5 (<b>MALE/ FEMALE</b>) (single students, twin sharing)</li> <li>➤ University Village (<b>MALE/ FEMALE WITH FAMILY</b>) - postgraduate only.</li> </ul> </li> </ol> </li> </ul> <p><i>Note:</i></p> <ul style="list-style-type: none"> <li>• <i>For single students who do not intend to share a room, you can pay double the fee.</i></li> <li>• <i>The accommodation fee charged is per semester.</i></li> <li>• Any further enquiries about the hostel can be directed to the UMPSA Housing Division via email at <a href="mailto:residen@umpsa.edu.my">residen@umpsa.edu.my</a> (c.c. to <a href="mailto:rozmillah@umpsa.edu.my">rozmillah@umpsa.edu.my</a> for Gambang campus, and/or <a href="mailto:sharmiza@umpsa.edu.my">sharmiza@umpsa.edu.my</a> for Pekan campus).</li> </ul>
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Should you require further assistance, please do not hesitate to contact Visa Unit, Academic Services ([visa@umpsa.edu.my](mailto:visa@umpsa.edu.my)).